

COMPASSION CARE CLINIC'S WELCOME LETTER

We would like to welcome you to Compassion Care Clinic . We are honored that you have chosen us to provide for you and your family's needs. All of our providers are specially trained to meet the needs of your family's medical care .

At Compassion Care Clinic, we promise to provide each patient with the best, most current, most professional, and most compassionate medical care available.

Compassion Care Clinic opening hours are Mondays & Thursdays at 08:30am -4:30pm, Tuesdays & Thursdays 08:30-07:00pm and Fridays 08:30-12pm.

Our goal is to see that you and your family's needs are met at their and yours convenience. We try to accommodate our patients by ensuring that all our providers and our practice are credentialed with most medical insurance providers. To facilitate this we ask that all co-payments are made before you are seen attended to.

We ask that you try to arrive at least 10 minutes before your scheduled appointment time, so we can verify your information and maintain our promised timely appointments. In the event that you cannot make your appointment or wishes to reschedule that appointment, we ask that you call us at least two (2) hours ahead of the scheduled time so that courtesys which was extended to you can also be extended to another in need patient.

For New Patient Appointment's (NPA) we request that you take with you a copy of your photo ID, your insurance card if you are not a SELF PAY patient. If you are currently on any medicines you are also asked to take the bottles of the medicines or make a list of the medicines. We also try to have lab work done on the first appointments, so we ask that you fast six(6) hours prior to your appointment. Which means no food, coffee, tea or juice. You may have water, solely.

The best patient doctor relationships are based on honesty, integrity, and trust . We promise to be responsible, consistent, efficient, effective, honest, and appropriate in all our interactions, and ask only that the same will be reciprocated to our providers and staff members.

Thank you again for choosing Compassion Care Clinic. We look forward to caring for you and your family's needs for many years to come.

Yours Compassionately

The Compassion Care Clinic Family.